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10 UNITED STATES DISTRICT COURT  
11 NORTHERN DISTRICT OF CALIFORNIA

12 TRISHA WREN and CYNTHIA PIPER,  
13 et al., individually and behalf of others  
similarly situated,

14 Plaintiffs,

15 vs.

16 RGIS Inventory Specialists, LLC, RGIS,  
17 LLC, Does 1-25 Inclusive,

18 Defendants.

19 ) Case No.: 3:06-cv-05778 JCS, 3:07-cv-  
20 ) 00032 JCS  
21 ) CLASS AND COLLECTIVE ACTION  
22 ) **NOTICE OF MOTION AND MOTION**  
23 ) **FOR ORDER (1) GRANTING**  
24 ) **PRELIMINARY APPROVAL TO**  
25 ) **PROPOSED CLASS ACTION**  
26 ) **SETTLEMENT, (2) CERTIFYING**  
27 ) **PROPOSED SETTLEMENT**  
28 ) **CLASSES, (3) APPROVING AND**  
29 ) **DIRECTING DISSEMINATION OF**  
30 ) **NOTICE TO THE CLASS, (4)**  
31 ) **SETTING DATE FOR FAIRNESS**  
32 ) **HEARING AND RELATED DATES;**  
33 ) **MEMORANDUM OF POINTS AND**  
34 ) **AUTHORITIES IN SUPPORT**  
35 ) **THEREOF**  
36 ) Date: July 29, 2010  
37 ) Time: 9:30 a.m.  
38 ) Judge: Hon. Joseph C. Spero

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## NOTICE OF MOTION AND MOTION

TO DEFENDANTS AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that on July 29, 2010, at 9:30 a.m., or as soon thereafter as the matter may be heard, in Courtroom A on the 15<sup>th</sup> Floor of the United States District Court of the Northern District of California, located at 450 Golden Gate Avenue, San Francisco, California, Plaintiffs Trisha Wren and Cynthia Piper, *et al.* (“Plaintiffs”) will move, and hereby do move, this Court for the relief set forth herein.

First, Plaintiffs move this Court for preliminary approval of a settlement of claims set forth in the Stipulation of Settlement (“Settlement Agreement,” attached to the [Proposed] Order Granting Preliminary Approval as Exhibit 1).

Second, Plaintiffs move this Court to certify Settlement Classes to include the Court's previously certified classes of claims arising out of time spent donning equipment and waiting after donning under the FLSA and the laws of California, Oregon, Washington, and Illinois; California claims of unpaid time spent traveling to inventories on company vehicles and failures to comply with California Labor Code section 226; and to include meal and rest period claims under California, Oregon, Illinois, and Washington law for settlement purposes only. Plaintiffs also move the Court to appoint them as class representatives of and to appoint Plaintiffs' Counsel as Class Counsel for these Settlement Classes.

Third, Plaintiffs move this Court for approval to send to the Class Members a proposed Notice of Proposed Settlement of Class Action Lawsuit and Fairness Hearing (“Class Notice,” attached to the [Proposed] Order Granting Preliminary Approval as Exhibit 2).

Fourth, Plaintiffs respectfully move this Court for an Order setting a Fairness Hearing for final approval of the Settlement Agreement and Settlement, consistent with the time frame set forth in this Motion.

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The Motion is based on this Notice of Motion and Motion, the attached Memorandum of Points and Authorities, the proposed Order, the pleadings and papers filed in this case, and any oral argument this Court permits. Defendant RGIS – while not waiving any defenses or conceding facts and solely for the purpose of seeking to resolve this matter through settlement – does not oppose this Motion.

Dated: July 9, 2010

Respectfully submitted,

/s/  
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## MEMORANDUM OF POINTS AND AUTHORITIES

## I. INTRODUCTION

Plaintiffs Trisha Wren and Cynthia Piper, *et al.* (“Plaintiffs”) seek preliminary approval of the proposed \$27 million non-reversionary class action settlement of wage and hour claims with Defendant RGIS, LLC (“RGIS”). The Stipulation of Settlement (“Settlement Agreement”), and the Proposed Notice of Class Action Settlement are attached to the [Proposed] Order Granting Preliminary Approval of Class Action Settlement filed herewith. RGIS concurs with plaintiffs’ instant Motion. The proposed Settlement Agreement satisfies all of the criteria for preliminary settlement approval under Federal Rule of Civil Procedure 23 and the Fair Labor Standards Act (“FLSA”) and falls well within the range of reasonableness. Accordingly, plaintiffs request that the Court grant preliminary approval of the proposed Settlement, certify their proposed settlement classes, approve the proposed notice plan, and schedule a final approval hearing, all as more specifically described below.

## II. FACTS

## A. The Parties' Claims and Defenses

RGIS provides inventory services to retailers across the country. To provide those services, defendant's employees travel to its customers' establishments to count the items to be inventoried. Generally, prior to counting, employees are required to don certain equipment, including an audit machine, a laser scanner and connecting cable, a pouch, paper tags, pen or pencil, and a belt.

Plaintiffs represent several classes of current and former auditor employees<sup>1</sup> employed by RGIS who allege that RGIS has failed to compensate them for all hours worked. Specifically, plaintiffs alleged that RGIS has failed to pay auditors for time spent on pre-inventory preparation tasks, including donning their counting equipment,

<sup>1</sup> “Auditor Employees” comprise the following job titles: auditors, assistant team leaders, team leaders, and/or associate area managers.

1 receiving instructions, and time spent waiting for inventories to begin. Plaintiffs sought  
 2 recovery for these unpaid wages under the FLSA, as well as the state laws of California,  
 3 Oregon, Washington, and Illinois. In addition, plaintiffs also sought state law penalties  
 4 (waiting time, Private Attorney General Act (“PAGA”), and inaccurate wage statement)  
 5 and meal period and rest break claims.<sup>2</sup>

6 RGIS disputes plaintiffs’ allegations in this lawsuit and has expressly denied  
 7 liability for any of the claims that plaintiffs and their classes have raised. If litigation  
 8 were to continue, RGIS would aggressively pursue a number of defenses, including but  
 9 not limited to the following: (1) RGIS properly compensated auditors for all their hours  
 10 worked; (2) there is no pattern or practice by RGIS of failing to compensate auditors for  
 11 all time worked; (3) to the extent plaintiffs worked any unpaid time, it would be *de*  
 12 *minimis* and therefore non-compensable; (4) all claims should be decertified based upon  
 13 the record developed up to and at trial; and (5) plaintiffs’ claims for state law penalties  
 14 (*i.e.*, California waiting time penalties stopped accruing upon filing of the initial  
 15 complaint and RGIS’ actions were not willful and that it has a good faith defense) are  
 16 without merit.

17 The parties agreed to settle the instant action to avoid the burden, expense, and  
 18 uncertainty of continued litigation. Settlement Agreement at ¶ 1.3. RGIS denies that any  
 19 employees were not compensated properly or that it would be found liable if this matter  
 20 were to proceed to trial. *Id.* at ¶ 1.3.B. Plaintiffs believe that their claims are meritorious  
 21 and that they would eventually prevail on the merits. Plaintiffs, however, have also  
 22 considered factors such as the substantial risks of continued litigation and the possibility  
 23 that the case, if not settled now, might not result in any recovery or might result in a  
 24 recovery several years from now that is less favorable to class members than that offered

26 <sup>2</sup> Plaintiffs also alleged that RGIS failed to adequately compensate them for time spent  
 27 traveling to and from inventories on company-provided transportation. However, these  
 28 claims were dismissed when the Court granted RGIS’ motion for summary judgment as  
 to their travel time claims. Dkt. 775.

1 by the Settlement Agreement. *Id.* at ¶ 1.3.A. In light of such considerations, plaintiffs  
 2 are satisfied that the terms and conditions of the Settlement are fair, reasonable, and  
 3 adequate and that the Settlement is in the best interests of the settlement classes.

4 Wallace Decl. at ¶ 38.

5 **B. The Settlement Classes**

6 Pursuant to the Settlement Agreement, the settlement classes include plaintiffs'  
 7 previously certified four state classes and FLSA collective action for claims arising out  
 8 of time spent donning equipment and waiting after donning and California classes for  
 9 claims of unpaid time spent traveling to inventories on company vehicles and the alleged  
 10 failure to comply with California Labor Code section 226. For purposes of settlement  
 11 only, plaintiffs seek to modify the class definitions to include meal and rest period claims  
 12 under the state laws of Illinois, Washington, California, and Oregon. The settlement  
 13 classes are identifiable from RGIS' payroll records as well as the timely filed consent to  
 14 join forms of the FLSA opt-in plaintiffs. RGIS does not oppose certification of these  
 15 settlement classes for settlement purposes only.

16 **C. Class Counsel**

17 Plaintiffs are represented by attorneys from the following law firms: Todd M.  
 18 Schneider, Guy B. Wallace, and Andrew P. Lee of Schneider Wallace Cottrell Brayton  
 19 Konecky, LLP; David Borgen, Joseph E. Jaramillo, and James Kan of Goldstein,  
 20 Demchak, Baller, Borgen and Dardarian; Peter Schneider and Keith Grady of Grady  
 21 Schneider; and A.E. Bud Bailey, J. Dana Pinney, and Jose R. Mata of Bailey Pinney &  
 22 Associates, LLC.

23 The Court has already concluded that "Plaintiffs' Counsel is well-qualified to  
 24 represent Plaintiffs' interests and will advocate vigorously for Plaintiffs." Dkt. 694, p.  
 25 49. Class counsel's qualifications have been adequately established.

26 **D. Status of the Litigation Prior to Settlement**

27 This consolidated action has been extensively litigated over the past four years.  
 28 Initially, separate class actions (*Wren v. RGIS Inventory Specialists*, filed September 20,

1 2006 and *Piper v. RGIS Inventory Specialists*, filed January 4, 2007), this action was  
 2 eventually consolidated by the Court on June 6, 2007 and a First Amended Consolidated  
 3 complaint was filed on June 26, 2007. The First Amended Consolidated Complaint  
 4 alleged violations of the overtime and minimum wage provisions of the FLSA, and  
 5 violations of the straight time, minimum wage, overtime, meal and rest period, and  
 6 various state penalty provisions (including inaccurate itemized wage statement, late  
 7 payment of wages, and Private Attorney General Act (“PAGA”)) under California,  
 8 Washington, Oregon, and Illinois law. Dkt. 88. Plaintiffs also alleged in their First  
 9 Amended Consolidated Complaint that such violations constituted unfair business  
 10 practices under California’s Unfair Competition Laws. *Id.*

11 On July 21, 2007, plaintiffs moved for conditional certification of their FLSA  
 12 claims. On December 19, 2007, the Court granted plaintiffs’ motion for conditional  
 13 certification and certified two opt-in classes:

- 14     ■ “All non-exempt hourly employees of RGIS Inventory Specialists, now  
   15       operating as RGIS, LLC, who were, are, or will be employed as [A]uditors  
   16       during the period of three years prior to the commencement of this action  
       through the date of judgment in this action;” and
- 17     ■ “All non-exempt hourly employees of RGIS Inventory Specialists, now  
   18       operating as RGIS, LLC, who were, are, or will be employed as assistant []  
       team leaders, team leaders, and assistant or associate area managers of  
   19       RGIS during the period of three years prior to the commencement of this  
       action through the date of judgment in this action.”

21 Dkt. 216. Notice was issued to approximately 290,000 current and former employees of  
 22 defendant and 26,855 individuals submitted consents to participate in the instant action  
 23 as opt-in plaintiffs. The Court subsequently dismissed 339 opt-in plaintiffs for a variety  
 24 of reasons. Dkt. 746.

25 From July 2007 through September 2008, the parties engaged in extensive  
 26 discovery. Plaintiffs responded to significant discovery. The 19 named plaintiffs  
 27 responded to one set of interrogatories and document requests and supplemented their  
 28 responses at least once. Moreover, RGIS propounded similar discovery on 390 opt-in

1 plaintiffs. Plaintiffs responded to this discovery, producing 270 sets of responses to  
 2 defendants' discovery requests. RGIS responded to 15 sets of interrogatories and  
 3 produced over 100,000 pages of documents in response to plaintiffs' discovery requests.  
 4 The parties took approximately 50 depositions of the named plaintiffs, class member  
 5 declarants, corporate designees, regional managers, and district managers, as well as  
 6 expert witnesses (including depositions of statistical experts Dr. Drogan and Dr. Slottje)  
 7 on both sides.

8 On July 10, 2008, plaintiffs filed their motion for class certification pursuant to  
 9 Federal Rule of Civil Procedure 23. Dkt. 403. On October 9, 2008, RGIS filed its  
 10 motion to decertify the FLSA collective action. Dkt. 569. This briefing by both sides  
 11 included declaration testimony and verified interrogatory responses from over 600 opt-  
 12 ins covering 280 of the 312 RGIS Districts, as well as policy-based evidence and expert  
 13 declarations. Wallace Decl. ¶ 15.

14 On January 9, 2009, the Court heard plaintiffs' motion for class certification,  
 15 RGIS' motions to decertify the FLSA collective action and to dismiss various opt-ins,  
 16 and five separate motions to strike evidence submitted by the parties in conjunction with  
 17 the class briefing. On February 6, 2009, the Court entered an order granting in part and  
 18 denying in part plaintiffs' motion for class certification, certifying the following classes:

- 19     ▪ California Class: All hourly Auditors, Assistant Team Leaders, Team Leaders and  
   20     Associate/ Assistant Area Managers employed by RGIS in California on or after  
   21     January 1, 2005 with respect to claims asserted in the Consolidated Complaint  
   22     arising out 1) donning and related waiting time from the time that equipment is  
   23     made available for donning, 2) unpaid travel time on company provided  
   24     transportation from the first hour of travel to and the first hour of travel from an  
   25     inventory site, and 3) the alleged failure to comply with California Labor Code  
   26     226 that employers must provide properly itemized wage statements.
- 27     ▪ Oregon Class: All hourly Auditors, Assistant Team Leaders, Team Leaders and  
   28     Associate/ Assistant Area Managers employed by RGIS in Oregon on or after  
    September 20, 2000 with respect to claims asserted in the Consolidated Complaint  
    arising out donning and related waiting time from the time that equipment is made  
    available for donning.

- 1     ■ Washington Class: This class consists of all hourly Auditors, Assistant Team  
2       Leaders, Team Leaders and Associate/Assistant Area Managers employed by  
3       RGIS in Washington on or after September 20, 2003 with respect to claims  
4       asserted in the Consolidated Complaint arising out donning and related waiting  
5       time from the time that equipment is made available for donning.
- 6     ■ Illinois Class: This class consists of all hourly Auditors, Assistant Team Leaders,  
7       Team Leaders and Associate/Assistant Area Managers employed by RGIS in  
8       Illinois on or after January 4, 2004 with respect to claims asserted in the  
9       Consolidated Complaint arising out donning and related waiting time from the  
10       time that equipment is made available for donning.

11           9        *Wren v. RGIS Inventory Specialists*, 256 F.R.D. 180, 212 (N.D. Cal. 2009), Dkt. 694.

12           10      The Court declined to decertify the FLSA action with respect to plaintiffs' donning and  
13       waiting time claim. *Id.* at 212-13. Pursuant to this decision, class notice was sent to  
14       approximately 47,000 current and former employees of defendant in California, Illinois,  
15       Oregon, and Washington. Thirty-one individuals timely opted out of the class action.

16           11      Wallace Decl. ¶ 16.

17           12      On August 7, 2009, the Court heard RGIS' motion for partial summary judgment.  
18       The Court granted in part and denied in part RGIS' motion, granting summary judgment  
19       in favor of RGIS with respect to plaintiffs' claim that the Company's policy of denying  
20       compensation for the first hour of travel to and from inventories on company-provided  
21       transportation was unlawful, but denying the motion in all other respects on the class  
22       claims. *Wren v. RGIS Inventory Specialists*, 2009 WL 2612307, at \*1, 24 (N.D. Cal.  
23       Aug. 24, 2009), Dkt. 775. Specifically, the Court rejected RGIS' argument that the pre-  
24       inventory preparation tasks were not compensable as a matter of law under the FLSA.  
25       *Id.* at \*24. The Court also rejected RGIS' argument that the donning and waiting time  
26       was *de minimis* and therefore non-compensable. *Id.* at \*25.

27           25      During recent pre-trial motions, the Court denied RGIS' motions to sever the case  
28       into five separate trials based on differences between the laws of the five states as well as  
29       the FLSA and to decertify plaintiffs' California and Oregon waiting time penalty claims  
30       and their California inaccurate wage statement penalty claims while it granted plaintiffs'

1 pre-trial motion by confirming that its prior holding that donning and waiting time was  
 2 compensable work under the FLSA also resolved the compensability of donning and  
 3 waiting time under the state laws of California, Washington, Oregon, and Illinois. Dkt.  
 4 829.

5 A jury trial was set for August 30, 2010, when the parties reached the proposed  
 6 settlement.

7 **E. Settlement Negotiations**

8 The parties engaged in three separate full-day mediation sessions over the course  
 9 of several months to reach the Settlement Agreement presented here. The first full-day  
 10 private mediation session between the parties occurred on October 5, 2009, before David  
 11 Rotman, of the San Francisco firm of Gregorio, Haldeman, Piazza, Rotman, Frank &  
 12 Feder. The parties could not reach an agreement at that mediation session and therefore  
 13 continued to litigate. After several months of further litigation, another round of expert  
 14 witness discovery, motions, and resulting orders, the parties agreed to conduct another  
 15 private mediation session on April 22, 2010 – this time before retired United States  
 16 Magistrate Judge Edward A. Infante of JAMS. The mediation proved successful and  
 17 after a second session before Judge Infante on May 7, 2010, the parties agreed to the  
 18 basic terms that serve as the foundation of the instant Settlement Agreement. Wallace  
 19 Decl., ¶ 20. The Agreement was finalized on July 9, 2010. *See Settlement Agreement.*

20 **F. Terms of the Proposed Settlement**

21 **1. Monetary and Injunctive Relief to the Class**

22 Each class member who does not opt out is eligible to receive a pro-rata share of  
 23 the \$27 million settlement fund based upon a formula described below. Wallace Decl. at  
 24 ¶¶ 21, 24. Distributions from the \$27 million settlement shall be made after deductions  
 25 for court-approved attorneys' fees, litigation expenses, court-approved service payments  
 26 to plaintiffs and proposed class representatives, payment to California for recovery of  
 27 PAGA penalties, and a reserve for the reasonable costs of settlement administration.  
 28 Settlement Agreement at ¶¶ 2.1.S, 2.12.A-E. All settlement proceeds not paid out to

1 satisfy the foregoing and not distributed to class members (*i.e.*, any uncashed checks and  
 2 unused reserves for claims administration) will be paid to two charitable organizations to  
 3 be designated by the parties subject to approval by the Court. *Id.* at ¶ 2.12.G. In addition  
 4 to the \$27 million settlement fund, RGIS shall pay the employer's share of all state and  
 5 federal payroll taxes imposed by applicable law, including the employer's share of the  
 6 FICA tax and any federal and state unemployment tax due, with respect to the amounts  
 7 treated as wages. *Id.* at ¶¶ 2.1.S, 2.6.A.

8 **The Settlement Agreement also includes substantial prospective relief to**  
 9 **ensure that auditing employees are properly compensated for all time worked in the**  
 10 **future by requiring changes to RGIS' corporate policies to make clear that donning**  
 11 **of required audit equipment must occur after auditing employees have already**  
 12 **scanned in for purposes of receiving pay. These corporate changes will include**  
 13 **changes to RGIS' employee handbook and field policy manual nationwide as well as**  
 14 **training to RGIS' employees regarding these changed company policies.**

15 2. Plan of Allocation

16 The Settlement Agreement allows class counsel to develop a plan of allocation for  
 17 the settlement fund. Settlement Agreement at ¶ 2.8. Thus, class counsel have devised an  
 18 allocation plan, based on a formula carefully designed to fairly compensate all class  
 19 members who are entitled to receive payments under the Settlement Agreement.

20 The Settlement Payments shall be calculated as follows: (1) All settlement class  
 21 members will receive a pro-rata share of the estimated \$13 million fund based on their  
 22 individual wage loss and interest as calculated by Dr. Drogan and Dr. Kakigi from the  
 23 records produced by RGIS; (2) However, regardless of the individual wage loss  
 24 calculated by Dr. Drogan and Dr. Kakigi, settlement class members who worked more  
 25 than 30 days will receive a Settlement Payment of no less than \$50; (3) Similarly,  
 26 regardless of their estimated individual wage loss, settlement class members who worked  
 27 less than 30 days will receive Settlement Payments of no less than \$25. Thus,

1 distribution of the settlement proceeds to settlement class members will be accomplished  
 2 in an equitable manner. *See* Wallace Decl., ¶ 41.

3 The parties agree that \$100,000 from the settlement amount will be allocated as  
 4 penalties payable to the State of California under PAGA. Settlement Agreement at ¶ 2.8;  
 5 *see also* Cal. Lab. Code ¶ 2699.

6       3.     Attorneys' Fees and Costs

7       Prior to the fairness hearing, class counsel will petition the Court for an award of  
 8 reasonable attorneys' fees in the amount of \$11,380,000, which is substantially less than  
 9 class counsel's current lodestar. Settlement Agreement at ¶ 2.12.B; Wallace Decl. ¶ 34.

10      Class counsel have litigated this complex and heavily disputed action for almost four  
 11 years. During this time, class counsel reviewed hundreds of thousands of pages of  
 12 documents produced by RGIS; interviewed over 20,000 current and former employees;  
 13 assisted over 600 class members in preparing sworn declarations or discovery responses;  
 14 responded to written interrogatories and requests for production of documents; obtained  
 15 conditional certification of a nationwide FLSA class; obtained Rule 23 class certification  
 16 for four state classes; defeated a motion to decertify the FLSA collective action; partially  
 17 defeated several motions for summary judgment filed by RGIS; used substantial expert  
 18 testimony and conducted extensive expert discovery of both parties' experts; defeated  
 19 several pre-trial motions that included renewed challenges to the class certification of  
 20 various claims as well as motions to sever the action into separate trials; and otherwise  
 21 aggressively pursued the case. Wallace Decl. at ¶ 34. The requested lodestar fee award  
 22 is reasonable and should be preliminarily approved. RGIS will not oppose such a fee  
 23 application. Settlement Agreement at ¶ 2.12.B. In addition, plaintiffs will request  
 24 approval of reimbursement of \$2.2 million in costs and litigation expenses incurred on  
 25 behalf of the settlement class members over the course of this litigation (including  
 26 deposition transcripts, travel, expert witness fees, mediation expenses, etc.). Any costs  
 27 or attorneys fees not awarded by the Court, if any, would revert to the class fund and be  
 28 distributed pro-rata to the settlement class members.

1       4.     Service Payments to Plaintiffs

2       Plaintiffs and class representatives Kevin Barnes, Margaret Cruz Boze, Kimberly  
 3       Cassara, Lisa Cunningham-Gibson, Jewell Gatlin, Kathlene Feige, Norma Garcia, Joan  
 4       Johnson, Margaret Martinez, Melanie Manos, Carol Molmen, Michelle Pease, Cheryl  
 5       Pierson, Cynthia Piper, Sally Rosenthal, Tephine Saites, Tammy Schnars, Rabecka  
 6       Sheldranti, Victoria Thompson, Nicole Verbick, Brent Whitman, Latonia Williams,  
 7       Trisha Wren and Michele Zustak will apply to the Court to receive \$5,000 each from the  
 8       settlement fund for services rendered to the classes. Settlement Agreement ¶¶ 2.1.B,  
 9       2.12.D; Wallace Decl., ¶¶ 27-28. These amounts are separate from any other amount to  
 10      which these plaintiffs might be entitled under the Settlement Agreement. Wallace Decl.,  
 11      ¶ 27. The above service payments are intended to recognize the time and effort these  
 12      individuals expended on behalf of the classes and the risks they incurred during the  
 13      course of this litigation.

14       5.     Release of Claims

15      In exchange for the \$27 million settlement fund and other relief described above,  
 16      this action will be dismissed with prejudice and class members who do not opt out will  
 17      fully release and discharge RGIS from any and all claims asserted in the lawsuit or that  
 18      arise from the facts alleged in the litigation and that accrued during any time that class  
 19      members worked as an auditor employee from the maximum applicable limitations  
 20      period for each claim through the date that the Court enters a final order granting final  
 21      approval of the settlement. Settlement Agreement, ¶ 2.9.

22      Specifically, the Settlement Agreement provides that:

23       A.     For and in consideration of the mutual promises contained herein,  
 24       Plaintiffs and the Settlement Class Members fully and finally release Defendant  
 25       from any and all liability for all claims that were asserted, or that could have been  
 26       asserted, in the instant action. This includes any and all claims, actions or causes  
 27       of action, demands, obligations, guarantees, expenses, attorney's fees, damages, or  
 28       costs, alleged in or based upon the First Amended Consolidated Complaint herein  
 (dkt. no. 88) from the maximum applicable limitations period for each claim  
 through the date that the Court enters a final order granting final approval of the  
 settlement, including, but not limited to: (1) the alleged failure to pay straight time

wages for all off-the-clock work and all on-the-clock work under any state, local, or federal law; (2) the alleged failure to pay the required minimum wage for all off-the-clock work and all on-the-clock work under any state, local, or federal law; (3) the alleged failure to pay overtime compensation for all off-the-clock work and all on-the-clock work under any state, local, or federal law; (4) the alleged failure to provide proper and adequate meal periods and rest breaks under any state, local or federal law; (5) the alleged failure to provide all wages, rest breaks, and meal periods required as a matter of contract; (6) the alleged breach of covenant of good faith and fair dealing by failing to provide all rest breaks and meal periods required as a matter of contract; (7) the alleged failure to pay all wages due upon termination under any state, local, or federal law; (8) the alleged failure to pay penalties under California Labor Code sections 203 and 2698 *et seq.* (Private Attorney General Act) and Oregon Revised Statutes section 652.150; (9) the alleged failure to issue proper itemized wage statements under California Labor Code section 226; (10) all claims for restitution and/or other relief under California Business and Professions Code section 17200 *et seq.* as a result of or based upon the foregoing alleged legal violations; (11) all claims for injunctive relief based upon the foregoing alleged legal violations; (12) all claims for liquidated damages based upon the foregoing alleged legal violations; (13) the alleged failure to pay pre-judgment interest on any unpaid wages, liquidated damages, penalties, or any other damages based on the foregoing alleged violations; (14) litigation costs and attorney's fees in connection with the instant action; and (15) any other claims of any kind alleged in the instant action.

B. This waiver and release of claims encompasses both known and unknown claims as described above in section 2.9.A. of this Agreement. Specifically, Settlement Class Members are deemed to waive the provisions of section 1542 of the California Civil Code, which provides as follows:

A general release does not extend to claims, which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her must have materially affected his or her settlement with the debtor.

Thus, if the facts relating to this settlement are found hereafter to be different from the facts now believed to be true, the release of claims set forth herein will remain fully effective.

### III. CLASS CERTIFICATION AND COLLECTIVE ACTION DESIGNATION HAVE ALREADY BEEN GRANTED AND REMAIN APPROPRIATE

The Court should certify plaintiffs' proposed settlement classes because it has

1 already certified most of these classes and they all satisfy the requirements of Federal  
 2 Rule of Civil Procedure 23 and 29 U.S.C. § 216(b). The Court has already certified  
 3 plaintiffs' class claims arising out of unpaid donning of pre-shift audit equipment and  
 4 associated waiting time under Rule 23 for the four state classes as well as class claims  
 5 for unpaid travel time on company vehicles and the alleged failure to provide itemized  
 6 wage statements under California law. Dkt. 694, pp. 50-51. In addition, the Court  
 7 denied defendant's motion to decertify plaintiffs' nationwide collective action for these  
 8 same donning and waiting time claims brought under the FLSA – reaffirming that the  
 9 approximately 27,000 opt-in plaintiffs were similarly situated as to those claims. Dkt.  
 10 694, pp. 52-54. The Court should certify these claims as part of plaintiffs' proposed  
 11 settlement classes.

12 In addition to the already certified claims, plaintiffs seek to modify the settlement  
 13 classes to include state law claims for alleged meal period and rest break violations for  
 14 settlement purposes only. These settlement classes are appropriate because they satisfy  
 15 the requirements of Rule 23(a) and 23(b)(3) in the settlement context. When presented  
 16 with a request for certification of a settlement class, the court's first step is to determine  
 17 whether the proposed settlement class satisfies the requirements of Rule 23(a) and one of  
 18 the subsections of Rule 23(b) – here Rule 23(b)(3). Applying these standards, the Court  
 19 should certify the proposed settlement classes.

20 A. The Elements of Rule 23(a) are Satisfied

21 1. Rule 23(a)(1)

22 a. Numerosity

23 The first requirement of Rule 23(a) is that the class be so numerous that joinder of  
 24 all members would be "impracticable." *See* Fed. R. Civ. P. 23(a)(1). Numerosity is  
 25 satisfied with as few as fourteen class members. *See Welling v. Allegy*, 155 F.R.D. 654,  
 26 656 (N.D. Cal. 1994). Here, the Court has already held that the approximately 17,000  
 27 California class members, 3,000 Washington class members, 1,500 Oregon class  
 28

1 members, and 10,000 Illinois class members – all of whom are identifiable from RGIS’  
 2 payroll records – are sufficiently numerous to satisfy Rule 23(a)(1). Dkt. 694, pp. 36-38.

3                   b. Rule 23(a)(2): Commonality

4 Rule 23(a) also requires “questions of law or fact common to the class.” Fed. R.  
 5 Civ. P. 23(a)(2). The commonality requirement is permissively construed by the Ninth  
 6 Circuit such that the “existence of shared legal issues with divergent factual predicates is  
 7 sufficient, as is a common core of salient facts coupled with disparate legal remedies  
 8 within the class.” *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1019 (9th Cir. 1998).  
 9 Plaintiffs’ proposed meal period and rest break settlement classes share a number of  
 10 common questions of law and fact, including, but not limited to, whether RGIS had a  
 11 policy of failing to provide meal and rest periods and what is the proper legal standard  
 12 for an employer’s obligation to provide meal and rest periods. These common questions  
 13 establish Rule 23(a) commonality.

14                   c. Rule 23(a)(3): Typicality

15 Plaintiffs must establish that the “claims or defense of the representative parties  
 16 are typical of the claims or defenses of the class.” Fed. R. Civ. P. 23 (a)(3). This is a  
 17 permissive standard that is met so long as the representative claims “are reasonably co-  
 18 extensive with those of absent class members.” *Hanlon*, 150 F.3d at 1020. Here, the  
 19 named plaintiffs seeking to represent these meal period and rest break state law classes  
 20 satisfy the typicality requirement, because they have held the same positions as class  
 21 members and assert the same types of injury arising from the same conduct by RGIS.

22                   d. Rule 23(a)(4) Adequacy of Representation

23 Rule 23 also requires that “the representative parties fairly and adequately protect  
 24 the interests of the class.” Fed. R. Civ. P. 23(a)(4). To satisfy this element, plaintiffs  
 25 must establish that: (1) the class representatives do not have a conflict of interest; and  
 26 (2) class counsel will adequately represent the interests of the class. *See Lerwill v.*  
 27 *Inflight Motion Pictures, Inc.*, 582 F.2d 507, 512 (9th Cir. 1978). For the same reasons

1 that supported a finding of adequacy of representation for the certified California and  
 2 Washington donning and waiting time claims, there is no conflict of interest between the  
 3 class representatives and the proposed settlement classes as to the meal period and rest  
 4 break claims. Furthermore, plaintiffs and class counsel are well qualified and willing to  
 5 vigorously prosecute the interests of the class as to these settlement class meal period  
 6 and rest break claims as previously held by this Court. Dkt. 694, pp. 48-49.

7 **B. The Requirements of Rule 23(b)(3) Are Satisfied**

8 Having met the four prerequisites for class certification in Rule 23(a), plaintiffs  
 9 submit that the settlement meal period and rest break classes also satisfy Rule 23(b)(3).  
 10 Rule 23(b)(3) certification is proper when common questions “predominate over any  
 11 questions affecting only individual members” and class resolution is “superior to other  
 12 available methods for the fair and efficient resolution of the controversy.” Fed. R. Civ.  
 13 P. 23(b)(3). Plaintiffs contend that both Rule 23(b)(3)’s predominance and superiority  
 14 requirements are satisfied for purposes of certifying settlement classes.

15 **1. Common Questions Predominate**

16 “The Rule 23(b)(3) predominance inquiry tests whether proposed classes are  
 17 sufficiently cohesive to warrant adjudication by representation.” *Amchem Prods. Inc. v.*  
 18 *Windsor*, 521 U.S. 591, 623 (1997). In other words, a “common nucleus of facts and  
 19 potential legal remedies” must “dominate [ ] this litigation” to support a predominance  
 20 finding. *Hanlon*, 150 F.3d at 1022.

21 For purposes of this settlement, the predominance requirement is satisfied if the  
 22 Supreme Court holds in *Brinker*<sup>3</sup> that employers are obligated to “ensure” that workers  
 23 take meal periods and rest breaks, rather than “provide” meal periods and rest breaks,  
 24 because the common question of whether RGIS fulfilled such an obligation is more  
 25 readily resolved on a class basis without the need for individualized inquiries. Under

26  
 27 <sup>3</sup> *Brinker Rest. Corp. v. Super. Ct.* (Hohmbaum), 165 Cal. App. 4th 25, 80 Cal. Rptr. 3d  
 781 (Cal. Ct. App. 2008), review granted 196 P.3d 216, 85 Cal. Rptr. 3d 688 (Cal. Sup.  
 Ct. Oct. 22, 2008) (S166350).

1 state laws, RGIS is required to “provide” or “allow” meal periods and rest breaks. *See*  
 2 Cal. Labor Code § 226.7; Wash. Admin. Code 296-126-092; and Or. Admin. Code §  
 3 839-020-0050.<sup>4</sup>

4 Moreover, this finding of predominance is consistent with recent decisions in  
 5 which courts have certified similar meal period and rest break classes after finding that  
 6 common issues predominated. *See Amalgamated Transit Union Local 1309, ALF-CIO v.*  
 7 *Laidlaw Transit Servs, Inc.*, No. 05cv1199-IEG-CAB, 2009 WL 249888 (S.D. Cal. Feb.  
 8 2, 2009); *Driscoll v. Granite Rock Co.*, No. 1-08-CV-103426, Order re: Mot. for Class  
 9 Certification (Santa Clara County Super. Ct. July 8, 2009); *Katsanos v. Cent. Concrete*  
 10 *Supply Co.*, No. HG07-319366, Order Grant. Mot. of Pls’ for Class Certification  
 11 (Alameda County Super. Ct. July 24, 2009).<sup>5</sup>

12 Finally, since Illinois essentially follows federal wage and hour law, there is no  
 13 obligation to provide meal periods under Illinois law. However, if an unpaid meal period  
 14 is provided, employees must receive the predominant benefit of the meal period for it  
 15 properly to be unpaid. *See Leahy v. Chicago*, 96 F.3d 228, 231 n.2 (7th Cir. 1996). For  
 16 purposes of settlement, this arguably presents a predominant common question of fact.

17 2. A Class Action is Superior

18 Rule 23(b)(3)’s final requirement is “that the class action be superior to other  
 19 methods of adjudication.” Plaintiffs contend that this requirement is satisfied because  
 20 there is no indication that class members seek to individually control their cases, that  
 21 individual litigation is already pending in other forums, or that this particular forum is  
 22 undesirable for any reason. Fed. R. Civ. P. 23(b)(3)(A)-(D). Furthermore, as the Court  
 23  
 24

---

25 <sup>4</sup> We understand that the Court has ruled that RGIS is required only to provide meal  
 26 periods under California law. Dkt. 694, p. 45-46; Dkt. 775, pp. 24-25. But since the  
 27 issue has not yet been decided by the Supreme Court, the parties believe that it is  
 28 permissible for purposes of this settlement to assume that the “ensure” standard will  
 prevail.

<sup>5</sup> Copies of all docketed orders can be found in Plaintiffs’ Appendix of Unreported  
 Authorities, filed herewith.

1 has previously recognized, class members may lack the resources to secure experienced  
 2 and qualified representation or to see litigation through to completion. Dkt. 694, p. 49.  
 3 In addition, the “alternative – hundreds or even thousands of individual actions – is not  
 4 realistic.” *Id.* Accordingly, plaintiffs contend that certification of a settlement class is  
 5 superior to any other method of resolving this matter, since it will promote economy,  
 6 expediency, and efficiency.

7       3.     The Court Should Use Its Discretion to Modify Its Previous Meal Period  
 8                   Certification Ruling

9       a.     California

10      The Court’s earlier denial of class certification for plaintiffs’ California meal  
 11 period claims should be vacated because plaintiffs’ proposed settlement class is based on  
 12 the assumption that the California Supreme Court will adopt the “ensure” standard for  
 13 meal periods.

14      Courts retain the authority to reconsider certification decisions throughout the  
 15 litigation of a case – even as late as after trial has concluded. *See* Dkt. 694, p. 46, n. 25  
 16 (recognizing that its class certification decision as to the California meal period claims  
 17 “may be revisited at a later time”). The exercise of this discretion is appropriate here  
 18 because the parties have agreed for settlement purposes only to assume that the “ensure”  
 19 standard will be adopted by the Supreme Court, while at the same time recognizing the  
 20 significant risk that the Court will reject this standard in favor of the “provide” standard.  
 21 In addition, even if the parties assumed that the “provide” standard should apply to the  
 22 meal period claim for purposes of settlement, it is significant to note that many of the  
 23 Rule 23(b)(3) challenges that make certification improper for purposes of litigation do  
 24 not apply to certification solely for settlement purposes. *Amchem*, 521 U.S. at 620.  
 25 “Confronted with a request for settlement-only class certification, a district court need  
 26 not inquire whether the case, if tried, would present intractable management problems,  
 27 [], for the proposal is that there be no trial.” *Id.*

28      Thus, it is not uncommon for courts to reverse denials of class certification based

1 upon Rule 23(b) concerns or permissively grant class certification as a matter of first  
 2 impression when presented with requests to certify settlement only classes due, in large  
 3 part, to the unique circumstances raised by settlement. *See Browning v. Yahoo!, Inc.*,  
 4 No. C04-01463 HRL, 2007 WL 4105971, at \*9 (N.D. Cal. Nov. 16, 2007) (certifying  
 5 settlement class and reversing prior denial of class certification based on Rule 23(b)(3)  
 6 factors).

7 Courts in the Ninth Circuit routinely grant conditional class certification under  
 8 Rule 23(b)(3) for settled meal period and rest break class claims. *See Singer v. Becton*  
 9 *Dickinson & Co.*, No. 08-CV-821-IEG (BLM), 2009 WL 4809646, at \*6 (S.D. Cal. Dec.  
 10 9, 2009) (certifying settlement meal and rest period classes); *Martin v. Fedex Ground*  
 11 *Package Sys., Inc.*, No. C 06-6883 VRW, 2008 WL 5478576, at \*10 (N.D. Cal. Dec. 31,  
 12 2008) (meal period class for settlement only); *Sandoval v. Tharaldson Employee Mgmt.*,  
 13 No. EDVC 08-00482-VAP (OPx), 2009 WL 3877203, at \*5 (C.D. Cal. Nov. 17, 2009)  
 14 (conditionally certifying meal period claims for settlement purposes); *Wright v. Linkus*  
 15 *Enter., Inc.*, 259 F.R.D. 468, 473-74 (E.D. Cal. 2009) (same); *West v. Circle K Stores*,  
 16 *Inc.*, No. CIV S-04-0438 WBS GGH, 2006 WL 1652598, at \*9 (E.D. Cal. June 13, 2006)  
 17 (same); *Louie v. Kaiser Found. Health Plan, Inc.*, No. 08cv0795 IEG RBB, 2008 WL  
 18 4473183, at \*5 (S.D. Cal. Oct. 6, 2008) (same); *Hopson v. Hanesbrands, Inc.*, No. CV-  
 19 08-0844 EDL, 2008 WL 3385452, at \*2 (N.D. Cal. Aug. 8, 2008) (same).

20 For these reasons, the Court should exercise its discretion to rescind its earlier  
 21 denial of certification and certify plaintiffs' proposed settlement class of California meal  
 22 period and rest break claims.

23       b. Washington, Oregon, and Illinois

24 The Court should also reconsider its denial of class certification as to plaintiffs'  
 25 Washington, Oregon, and Illinois meal period claims because this earlier decision was  
 26 based upon a failure by plaintiffs to provide a "meaningful discussion" of the legal  
 27 requirements surrounding the provision of meal periods under these state laws and not  
 28 whether the elements of Rule 23(a) or (b)(3) were satisfied. Dkt. 694, p. 45. Because

1 the Court has since addressed the applicable legal standard under these state laws for  
 2 plaintiffs' individual meal period claims in its Motion for Summary Judgment Order  
 3 [Dkt. 775], it can and should assess the propriety of certifying plaintiffs' proposed  
 4 Washington, Oregon, and Illinois meal period settlement classes under Rule 23(a) and  
 5 (b). As explained above, plaintiffs' meal period and rest break settlement classes for  
 6 these three states satisfy all the requirements of Rule 23 and thus, should be certified.<sup>6</sup>

#### 7 IV. LEGAL ANALYSIS SUPPORTING PRELIMINARY APPROVAL

##### 8 A. Legal Standard

9 A class action may not be compromised or settled without the approval of the  
 10 court. *See Fed. R. Civ. Proc. 23(e)*. This process safeguards the procedural due process  
 11 rights of class members and enables the court to fulfill its role as the guardian of the  
 12 class' interests. *See Alba Conte and Herbert Newberg, Newberg on Class Actions* (4th  
 13 Ed.) § 11:24, *et seq.* (2002) ("Newberg"); *Manual for Complex Litigation*, Fourth (Fed.  
 14 Judicial Center 2004) ("Manual") § 21.63. The Ninth Circuit has declared that a strong  
 15 judicial policy favors settlement of class actions. *Class Plaintiffs v. City of Seattle*, 955  
 16 F. 2d 1268, 1276 (9th Cir. 1992). Moreover, approval of settlements negotiated after  
 17 class certification with court-designated class representatives, as here, is subject to less  
 18 stringent judicial scrutiny than those that involve settlement classes. *See Hanlon*, 150 F.  
 19 3d at 1026.

20 Rule 23(e) requires the Court to determine whether the proposed class action  
 21 settlement is "fundamentally fair, adequate, and reasonable." *Staton v. Boeing Co.*, 327  
 22 F.3d 938, 952 (9th Cir. 2003) (quoting *Hanlon*, 150 F.3d at 1026). Such approval  
 23 "involves a two-step process in which the Court first determines whether a proposed  
 24 class action settlement deserves preliminary approval and then, after notice is given to

25  
 26 <sup>6</sup> The parties note that the Court dismissed the named plaintiffs' meal and rest period  
 27 claims under Illinois and Oregon law in its prior motion for summary judgment order.  
 28 Dkt. 775, pp. 25-28. Nevertheless, for purposes of this settlement, the parties seek  
 certification of these classes to permit the parties to conclusively resolve and obtain a  
 comprehensive release of these claims.

1 class members, whether final approval is warranted.” *Nat'l Rural Telecomms. Coop. v.*  
 2 *DIRECTV, Inc.*, 221 F.R.D. 523, 525 (C.D. Cal. 2004); *see also* *Manual* § 21.632. At  
 3 the preliminary approval stage – the present stage in this matter – the court need only  
 4 “determine whether the proposed settlement is within the range of possible approval.”  
 5 *Murillo v. Pac. Gas & Elec. Co.*, 266 F.R.D. 468, 479 (E.D. Cal. 2010) (quoting  
 6 *Gautreaux v. Pierce*, 690 F.2d 616, 621 n. 3 (7th Cir. 1982)); *see* *Newberg* § 11.41. This  
 7 is a minimal standard. Provided the preliminary evaluation of the settlement does not  
 8 “disclose[] grounds to doubt its fairness or other obvious deficiencies, such as unduly  
 9 preferential treatment of class representatives or of segments of the class, or excessive  
 10 compensation for attorneys,” the court should preliminarily approve the settlement.  
 11 *Murillo*, 266 F.R.D. at 479 (citation omitted); *see* *Newberg* § 11.25; *Manual* § 21.632.

12 B. The Settlement is Within the Range of Reasonableness

13 The Agreement allocates approximately \$13 million for distribution to individual  
 14 class members (not including attorney’s fees/costs, costs of the claims administrator and  
 15 notice, service awards, or payments for PAGA to the State of California). Members of  
 16 the settlement classes will receive a fixed pro rata portion of the maximum settlement  
 17 amount based on their work as an auditor employee for RGIS during the relevant time  
 18 period for their respective class. Settlement class members will receive a minimum  
 19 payment of \$25 and an average recovery of over \$200 per class member. Payments will  
 20 be distributed to all FLSA opt ins and members of the Rule 23 settlement classes who do  
 21 not timely opt out of the settlement. The settlement amount is non-reversionary. Thus,  
 22 any unpaid claims will be allocated to *cy pres* funds. Class members will receive their  
 23 designated share of the settlement so long as they do not submit a written request to opt-  
 24 out. In addition, members of the settlement classes who are current RGIS employees  
 25 will receive the continuing benefit of prospective relief in the form of a clear written  
 26 company policy that donning and waiting time at inventories is compensable work time,  
 27 effective communication of this policy to all workers, training of all relevant managers  
 28 on this policy, and explicit inclusion of this policy in the RGIS employee handbook and

1 field policy manuals. The parties have not attempted to monetize the value of this  
 2 prospective relief, but clearly there is substantial economic value to this component of  
 3 the settlement above the \$27 million settlement amount. The settlement is well within  
 4 the range of reasonableness.

5 C. The Settlement is the Product of Non-Collusive, Arms Length, and Informed  
 6 Negotiations

7 “There is an initial presumption of fairness when a proposed class settlement was  
 8 negotiated at arm’s length by counsel for the class.” *Murillo v. Texas A&M Univ. Sys.*,  
 9 921 F. Supp. 443, 445 (S.D. Tex. 1996) (approving a class action settlement of claims  
 10 brought on behalf of farm workers for alleged violations of the FLSA, 42 U.S.C. § 1983,  
 11 and the Migrant and Seasonal Agricultural Worker Protection Act). Further, courts must  
 12 give “proper deference to the private consensual decision of the parties.” *Hanlon*, 150  
 13 F.3d. at 1027. Settlement is the preferred means of dispute resolution, particularly in  
 14 complex class litigation. *See Officers for Justice v. Civil Serv. Comm’n*, 688 F.2d 615,  
 15 625 (9th Cir. 1990) (class action suit challenging allegedly discriminatory employment  
 16 practices by a police department under 42 U.S.C. §§ 1981 and 1983). “[T]he court’s  
 17 intrusion upon what is otherwise a private consensual agreement negotiated between the  
 18 parties to a lawsuit must be limited to the extent necessary to reach a reasoned judgment  
 19 that the agreement is not the product of fraud or overreaching by, or collusion between,  
 20 the negotiating parties, and that the settlement, taken as a whole, is fair, reasonable and  
 21 adequate to all concerned.” *Hanlon*, 150 F.3d at 1027 (quoting *Officers for Justice* at  
 22 625).

23 Here, counsel for both parties have conducted a thorough investigation into the  
 24 facts and diligently litigated the class members’ claims against RGIS. *See* Wallace Decl.  
 25 ¶¶ 12-18, 34, 40. This matter has been the subject of prolonged continuous litigation.  
 26 *Id.* As noted above, extensive discovery and motion practice has allowed class counsel –  
 27 who are very experienced wage and hour class action attorneys – to assess the strengths  
 28 and weaknesses of the claims against defendant and the benefits of the proposed

1 Settlement under the circumstances of this action. *Id.* at ¶ 40. The parties negotiated the  
 2 proposed Settlement in good faith and at arms length. *Id.* at ¶ 39. The parties  
 3 participated in multiple mediations, including two days supervised by retired federal  
 4 magistrate judge Hon. Edward A. Infante. *Id.* The settlement amount and prospective  
 5 relief provide a meaningful result for the settlement classes and individual class  
 6 members. *Id.* at ¶¶ 41-42. The risk, expense, complexity, and likely duration of further  
 7 litigation if the case is not settled further support settlement at this time. *Id.* at ¶ 44.  
 8 Moreover, the Settlement was recommended by an experienced neutral mediator, the  
 9 retired Honorable Edward A. Infante. *Id.* at ¶ 45.

10 D. Payments to the Named Plaintiff are Fair and Reasonable and Routinely Approved

11 From the maximum settlement amount of \$27 million, service awards of \$5,000  
 12 will be paid to plaintiffs Kevin Barnes, Margaret Cruz Boze, Kimberly Cassara, Lisa  
 13 Cunningham-Gibson, Kathlene Feige, Norma Garcia, Margaret Martinez, Melanie  
 14 Manos, Michelle Pease, Cheryl Pierson, Cynthia Piper, Sally Rosenthal, Tephine Saites,  
 15 Tammy Schnars, Rabecka Sheldranti, Victoria Thompson, Nicole Verbick, Brent  
 16 Whitman, and Trisha Wren, and class representatives Jewell Gatlin, Joan Johnson, Carol  
 17 Molmen, Latonia Williams, and Michele Zustak, which is less than one percent of the  
 18 maximum settlement amount. Named plaintiffs in class action litigation are eligible for  
 19 reasonable participation payments and the amount requested here is reasonable. *See*  
 20 *Staton*, 327 F.3d at 977. “Courts routinely approve incentive awards to compensate  
 21 named plaintiffs for the services they provide and the risks they incurred during the  
 22 course of the class action litigation.” *Ingram v. The Coca-Cola Co.*, 200 F.R.D. 685, 694  
 23 (N.D. Ga. 2001) (approving \$300,000 payment to each class representative in  
 24 employment action settling before class certification) (quoting *In Re S. Ohio Corr.*  
 25 *Facility*, 175 F.R.D. 270, 272 (S.D. Ohio 1997)); *Roberts v. Texaco, Inc.*, 979 F. Supp.  
 26 185 (S.D.N.Y. 1997) (approving incentive payments up to \$85,000 for named plaintiffs  
 27 in employment action settling prior to class certification); *see Bell v. Farmers Ins. Exch.*,

1 115 Cal. App. 4th 715, 726 (2004) (upholding “service payments” to named plaintiffs);  
 2 *Manual* § 21.62 n. 971 (noting service awards are warranted); *Van Vranken v. Atl.*  
 3 *Richfield Co.*, 901 F. Supp. 294, 300 (N.D. Cal. 1995) (named plaintiff received \$50,000  
 4 for work in class action); *Butler v. Home Depot, Inc.*, No. C 94-4335 SI (N.D. Cal. Jan.  
 5 14, 1998) (named plaintiff Wilson received \$31,155 in recognition of the risk and  
 6 potential liability related to being plaintiff and in consideration of the time and effort  
 7 expended in the litigation).

8 The factors courts use in determining the amount of service awards include (1) a  
 9 comparison between the service awards and the range of monetary recovery available to  
 10 the class; *see Ingram*, 200 F.R.D. at 694; *Roberts*, 979 F. Supp. at 204; (2) time and  
 11 effort put into the litigation; *see Van Vranken*, 901 F. Supp. at 299; *Cook v. Niedert*, 142  
 12 F.3d 1004, 1016 (7th Cir. 1998); (3) whether the litigation will further the public policy  
 13 underlying the statutory scheme, *see Roberts*, 979 F. Supp. at 201 n.25; and (4) risks of  
 14 retaliation, *see id.* at 202, *Cook*, 142 F.3d at 1016.

15 All of the above factors support the service award requested here. The relatively  
 16 small service award of \$5,000 to each plaintiff is intended to compensate them for the  
 17 critical role they played in this case, the substantial time, effort, and risks undertaken in  
 18 helping secure the result obtained on behalf of the settlement classes. In agreeing to  
 19 serve as class representatives, they formally agreed to accept the responsibilities of  
 20 representing the interests of all class members. Wallace Decl. ¶ 28. They answered  
 21 discovery, provided documents, provided witnesses, assisted class counsel in preparing  
 22 for depositions and in seeking discovery, and prepared for and sat for their depositions.  
 23 *Id.* They assisted in preparing and evaluating the case for mediation, and evaluated and  
 24 approved the proposed settlement on behalf of the settlement classes. *Id.* Finally, RGIS  
 25 does not oppose payment of \$5,000 as service awards to these individuals. *Id.* at ¶ 29.

1       E. The Court Should Preliminarily Approve Class Counsel's Attorneys' Fees and  
 2       Costs Allocation Because it is Reasonable and Fair

3           Class counsel are entitled to a reasonable award of attorneys' fees and costs. The  
 4       FLSA provides that “[t]he court in [an FLSA] action *shall*, in addition to any judgment  
 5       awarded to the plaintiff or plaintiffs, allow a reasonable attorney's fee to be paid by the  
 6       defendant, and costs of the action.” 29 U.S.C. § 216(b) (emphasis added); 28 U.S.C. §  
 7       1920. Similarly, plaintiffs are entitled to an award of reasonable attorneys' fees and  
 8       costs under California, Washington, Oregon, and Illinois laws. *See California* (Cal. Lab.  
 9       Code §§ 218.5, 218.6, 226.7, 1194 and Cal. Civ. Proc Code § 1021.5); *Washington*  
 10      (Wash. Rev. Code § 49.52.070); *Oregon* (Oregon Rev. Stat. §§ 652.200(2), 653.055(4));  
 11      and *Illinois* (Ill. Comp. Stat. 105/12(a)).

12           A plaintiff prevails for purposes of a fee award, if she ‘has succeeded on ‘any  
 13       significant issue in litigation which achieve[d] some of the benefit the parties sought in  
 14       bringing suit.’’ *Tex. State Teachers Ass'n v. Garland Indep. Sch. Dist.*, 489 U.S. 782,  
 15      791-792 (1989) (*quoting Nadeau v. Helgemoe*, 581 F.2d 275, 278-79 (1st Cir. 1978));  
 16      *see Hensley v. Eckerhart*, 461 U.S. 424, 433 (1983) (same). A plaintiff is a prevailing  
 17       party where she obtains a successful settlement. *See Farrar v. Hobby*, 506 U.S. 103, 111  
 18      (1992); *Yeagley v. Wells Fargo & Co.*, No. 08-15378, 2010 WL 601460, at \*1 (9th Cir.  
 19      Feb. 22, 2010). Here, plaintiffs are entitled to recover their reasonable attorneys' fees  
 20       and costs because they obtained a successful settlement.

21           Traditionally, the lodestar method is used to determine an award of reasonable  
 22       fees. *Fischer v. SJB-P.D. Inc.*, 214 F.3d 1115, 1119 (9th Cir. 2000). Moreover, courts  
 23       routinely exercise their discretion to calculate attorneys' fees by applying the lodestar  
 24       method where the settlement does not use common-fund principles. *See Yeagley*, 2010  
 25      WL 601460, at \*1; *Staton*, 327 F.3d at 972; *Hanlon*, 150 F.3d at 1029. To calculate the  
 26       lodestar, the court multiplies the number of hours reasonably expended on the litigation  
 27       by a reasonable hourly rate. *Id.* There is a strong presumption that the lodestar figure

1 represents the reasonable fee. *Pennsylvania v. Del. Valley Citizens' Council for Clean*  
 2 *Air*, 478 U.S. 546, 564 (1986).

3 Here, the class counsel seeks \$11,380,000 for a reasonable award of attorneys'  
 4 fees and \$2,200,000 for taxable and litigation related expenses advanced by class  
 5 counsel. This fee amount is far less than class counsel's incurred lodestar to date and  
 6 therefore is presumptively reasonable. Wallace Decl., ¶ 34. Moreover, as a cross check,  
 7 the requested amount for attorneys' fees falls within the typical range of 25% to 50%  
 8 awarded in common fund cases, and is commensurate with other cases litigated by class  
 9 counsel. *See, e.g., Birch v. Office Depot, Inc.*, Case No. 06cv1690 DMS (WMC), Doc.  
 10 No. 48, ¶ 13 (S.D. Cal. Sept. 28, 2007) (awarding a 40% fee on a \$16 million wage and  
 11 hour class action); *Rippee v. Boston Mkt. Corp.*, Case No. 05cv1359 BTM (JMA), Doc.  
 12 No. 70, at 7-8 (S.D. Cal. Oct. 10, 2006) (awarding a 40% fee on a \$3.75 million wage  
 13 and hour class action). Accordingly, the Court should preliminarily approve class  
 14 counsel's requested fees.<sup>7</sup>

15 F. Other Factors Favor Preliminary Approval of the Settlement

16 Other factors that courts consider in assessing a settlement proposal include: (1)  
 17 the strength of the plaintiff's case; (2) the risk, expense, complexity, and likely duration  
 18 of further litigation; (3) the risk of maintaining class status throughout the trial; (4) the  
 19 amount offered in settlement; (5) the extent of discovery completed and the stage of the  
 20 proceedings; (6) the experience and views of counsel; (7) the presence of a government  
 21 participant; and (8) the reaction of the class members to the proposed settlement. *See*  
 22 *Hanlon*, 150 F.3d at 1026; *see also In re Oracle Sec. Litig.*, 829 F. Supp. at 1179. The  
 23 district court must explore these factors comprehensively, but "the decision to approve or  
 24 reject a settlement is committed to the sound discretion of the trial judge." *Hanlon*, 150  
 25 F.3d at 1026.

26  
 27 

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 28 <sup>7</sup> Plaintiffs will more thoroughly brief the reasonableness of their requested attorneys'  
 fees and costs award in a later fees and costs application to filed along with their motion  
 for final approval.

1       The Court will find, after evaluating the settlement in light of the factors set forth  
 2 above, that the settlement is fair and should be preliminarily approved. Plaintiffs faced  
 3 numerous obstacles to recovery, including anticipated litigation over jury instructions,  
 4 challenges to their expert witnesses, threatened decertification motion's as to the state  
 5 law classes and the federal collective action, and, if successful at trial, further risk and  
 6 delay arising from likely appeals. As proposed, the settlement provides prompt and  
 7 certain payments to the classes at an average value calculated to equal their back pay,  
 8 interest, and liquidated damages arising from 15 minutes of donning/ waiting time, but  
 9 no additional penalties (other than \$100,000 to the State of California for PAGA). In  
 10 addition, plaintiffs obtained prospective relief in the form of reformed policies. The  
 11 outcome of litigation is uncertain. Plaintiff and the classes face certain risks in going  
 12 forward. As part of the settlement process, RGIS' counsel and class counsel reviewed  
 13 voluminous documents to calculate with reasonable certainty RGIS' total exposure and  
 14 evaluate whether the proposed settlement is fair and reasonable. Further, approval of the  
 15 settlement is proposed by experienced and reputable employment class action counsel.  
 16 Wallace Decl. ¶¶ 3-9. Class counsel believe that the settlement is fair, reasonable, and  
 17 adequate and is in the best interest of the class members in light of all known facts and  
 18 circumstances, including the risk of significant delay and defendant's asserted defenses.  
 19 *Id.* at ¶ 43. When considered together, these factors support preliminary approval of the  
 20 proposed class action settlement under Rule 23(e).

21       V.      THE COURT SHOULD PRELIMINARILY APPROVE THE FLSA  
 22                   SETTLEMENT AS FAIR AND REASONABLE.

23       The FLSA was enacted to protect workers from the poor wages and oppressive  
 24 working hours that can result from unequal bargaining power between employers and  
 25 employees. *See Barrentine v. Arkansas-Best Freight Sys.*, 450 U.S. 728, 739 (1981);  
 26 *Stalnaker v. Novar Corp.*, 293 F. Supp. 2d 1260, 1262 (M.D. Ala. 2003). When an  
 27 employee brings a private action against an employer for back wages under 29 U.S.C. §  
 28 216(b), the parties must present any proposed settlement to the district court for

1 approval. *Lynn's Food Stores, Inc. v. United States*, 679 F.2d 1350, 1353 (11th Cir.  
 2 1982). If the district court concludes that the settlement is a “fair and reasonable  
 3 resolution of a *bona fide* dispute over FLSA provisions,” it may enter a stipulated  
 4 judgment. *Id.* at 1355; *Stalnaker*, 293 F. Supp. 2d at 1263.

5 Settlements of FLSA claims in the context of a suit brought by employees are  
 6 permissible because initiation of the action “provides some assurance of an adversarial  
 7 context.” *Lynn's Food Stores*, 679 F.2d at 1354. In such instances, the employees are  
 8 likely to be represented by an attorney who can protect their rights under the statute, and  
 9 thus, “the settlement is more likely to reflect a reasonable compromise of disputed issues  
 10 than a mere waiver of statutory rights brought about by an employer’s overreaching.” *Id.*  
 11 If the settlement reflects a reasonable compromise over issues, “such as FLSA coverage  
 12 or computation of back wages,” that are actually in dispute, the district court can approve  
 13 the settlement in order to promote the policy of encouraging settlement of litigation. *Id.*

14 As discussed above, this settlement, which includes settlement of FLSA claims, is  
 15 fair and reasonable and should be preliminarily approved by the Court.

## 16 VI. LEGAL ANALYSIS SUPPORTING THE NOTICE MATERIALS

17 Under Rule 23(e), the court must “direct notice in a reasonable manner to all class  
 18 members who would be bound by the propos[al].” Fed. R. Civ. P. 23(e)(1). The notice  
 19 standard is satisfied here. The notice provided to members of a class certified under  
 20 Rule 23(b)(3) must be the “best notice that is practicable under the circumstances.” Fed.  
 21 R. Civ. P. 23(c)(2)(B). Notice is satisfactory “if it generally describes the terms of the  
 22 settlement in sufficient detail to alert those with adverse viewpoints to investigate and to  
 23 come forward and be heard.” *Churchill Village, L.L.C. v. Gen. Elec.*, 361 F.3d 566, 575  
 24 (9th Cir. 2004) (internal citations omitted). Moreover, notice that is mailed to each  
 25 member of a settlement class “who can be identified through reasonable effort”  
 26 constitutes reasonable notice. *Eisen v. Carlisle & Jacqueline*, 417 U.S. 156, 176 (1974).  
 27 For any class certified under Rule 23(b)(3), the notice must inform class members that  
 28 the court will exclude from the class any member who requests exclusion, stating when

1 and how members may elect to be excluded. Fed. R. Civ. P. 23(c)(2)(B).

2 Here, the form and manner of the class notice have been negotiated and agreed  
 3 upon by the parties. Settlement Agreement at ¶¶2.1.M, 2.11.C, ex. 1. The notice will  
 4 provide class members, among other things (1) appropriate information about the nature  
 5 of this litigation, the settlement classes at issue, class counsel, and the essential terms of  
 6 the Settlement Agreement; (2) appropriate information about class counsel's forthcoming  
 7 application for attorneys' fees, the proposed service payments to certain plaintiffs, and  
 8 other payments that will be deducted from the settlement fund; (3) appropriate  
 9 information about how to participate in the settlement; (4) appropriate information about  
 10 the Court's procedures for final approval of the Settlement Agreement; (5) appropriate  
 11 information about how to challenge or opt out of the settlement, if they wish to do so;  
 12 and (6) appropriate instructions as to how to obtain additional information regarding this  
 13 litigation and the Settlement Agreement.

14 The parties propose that, upon entry of an Order Granting this Motion, the class  
 15 notice shall issue. *Id.* at ¶ 2.11.F. A third-party claims administrator (Rust Consulting,  
 16 Inc.) will mail the notice to the last known address of each class member as that name  
 17 appears in RGIS' records. *Id.* Notice will be sent by first class mail, and the costs of  
 18 sending notice will be paid from the \$200,000 set aside for settlement administration  
 19 costs. *Id.* at ¶¶ 2.11.F, 2.12.E. The claims administrator will take reasonable steps to  
 20 obtain the correct address of any class member for whom notice is returned as  
 21 undeliverable and otherwise to provide the class notice. *Id.* at ¶ 2.11.G. Due to the  
 22 accuracy of RGIS' records and the obligations imposed on the claims administrator by  
 23 the Settlement Agreement, the parties believe that there is no need for local newspaper  
 24 advertisements or regional or national publications. The parties propose that, under the  
 25 notice plan outlined above, the class members will have 30 days after the notice is  
 26 mailed to consider the proposed settlement and opt out of the settlement or submit  
 27 objections.

28 The notice plan provides the best notice practical under the circumstances and will

1 provide class members a full and fair opportunity to consider the terms of the proposed  
 2 Settlement Agreement and make a fully informed decision on whether to participate, to  
 3 object, or to opt out of the settlement.

4 **VII. PROPOSED SCHEDULING ORDER**

5 Once a class action settlement is preliminarily approved, the court may schedule a  
 6 noticed final fairness hearing “at which arguments and evidence may be presented in  
 7 support of and in opposition to the settlement.” *McNamara v. Bre-X Minerals Ltd.*, 214  
 8 F.R.D. 424, 426 (E.D. Tex. 2002); *see* 4 Newberg, § 11.25. The following schedule sets  
 9 forth a proposed sequence for the relevant dates and deadlines culminating in a final  
 10 fairness hearing, assuming the Court preliminarily approves the settlement:

|   |   |
|---|---|
| Mailing to class by claims administrator                  | Within 45 days after date of Order granting preliminary approval                    |
| Deadline for submission of written requests for exclusion | Must received by claims administrator within 30 days after mailing of the notice    |
| Deadline for submission of objections                     | Must be received by claims administrator within 30 days after mailing of the notice |
| Motion for Judgment and Final Approval                    | No later than 16 days prior to fairness hearing                                     |
| Final fairness hearing and final approval                 | On November 8, 2010 or the first available date thereafter                          |

19 **VIII. CONCLUSION**

20  
 21 For the foregoing reasons, the Court should (1) grant preliminary approval to the  
 22 Settlement Agreement; (2) certify plaintiffs’ proposed settlement classes and appoint  
 23 plaintiffs and their counsel as proper representatives of these settlement classes; (3)  
 24 schedule a fairness hearing for final approval of the settlement; and (4) approve and  
 25 direct the mailing of the class notice negotiated by the parties.

1 Dated: July 9, 2010

Respectfully submitted,

3 /s/ Guy Wallace  
4 TODD M. SCHNEIDER (SBN 158253)  
5 GUY B. WALLACE (SBN 176151)  
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10  
11 ATTORNEYS FOR PLAINTIFFS AND THE  
12 CLASS

13 I hereby attest that I have on file all holograph signatures for any signatures  
14 indicated by a "conformed" signature (/s/) within this efiled document.

15  
16 Dated: July 9, 2010

17 /s/ David A. Borgen  
18 DAVID BORGEN (SBN 09935)  
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